Deposit and Withdrawal Policy

Introduction

The deposit and refund conditions are provided by the Company to its Clients under the "**Deposit and Refund Policy**" as amended from time to time. The Clients must read carefully and understand the conditions set out herein before proceeding to funding their accounts.

Acknowledgements

The Client acknowledges that he/she has read, understood and accepted the Deposit and Refund conditions as amended and reviewed on a regular and ongoing basis, in addition to any other information and/or policy and/or agreements available on the Company's website: **https://supremefxtrading.net**

Deposit Terms & Conditions:

1. **Direct Credit/Debit Card:**
    - Maximum 10,000$ can be deposited through Credit & Debit Card in one transaction.
    - The deposit exchange rate will be 3.68 (AED to USD).
    - Important: Card processors apply a fee of 2.99% on deposits via Debit or Credit. We do not benefit from these charges by any means and will be fully forwarded to the Processor. To avoid these fees, we recommend using wire transfers directly to our bank account.

2. **Bank Wire:**
    - Unlimited transactions can be processed.
    - No transaction charges on Deposit through Bank Wire
    - All wire transfer done through Supremex Commercial Brokers will be automatically transferred to Supreme FX LLC bank account. Supremex Commercial Brokers in this case act as payment agent to its sister entity, Supreme FX LLC.

3. **USDT:**
    - Unlimited transactions can be processed.
    - No transaction charges on Deposit through USDT

- **Client depositing money other than USD, Conversion charges will be according to the currency and mode of transaction.**
- Third party payments are prohibited. Clients can only use cards or bank accounts under the same name as registered with **Supreme FX LLC**.
- The Company reserves the right to require proof from the Client at any time; failure to comply may result in the payment being frozen or void.

We will never request any private currency wallet details. If you receive any suspicious requests from unknown or unauthorized email address, please contact us at back_office@supremefxtrading.net

The withdrawal conditions are provided by the Company to its Clients under the Withdrawal Policy as amended from time to time.

Acknowledgments

The Client acknowledges that he has read, understood and accepted the Withdrawal conditions.

as amended and reviewed on a regular and ongoing basis, in addition to any other information

and/or policy and/or agreements available on the Company's website:

https://www.supremefxtrading.net/

Withdrawal Terms & Conditions:

- All withdrawal requests must be done via CRM portal.
- Withdrawal can only be processed through Bank Wire & USDT
- Withdrawal through bank, Bank transfer charges will be on client.
- 15$ withdrawal charges will be deducted if clients want to withdraw the amount without trading or within 30 days of deposit.
- For only one withdrawal in the month, we will not charge a withdrawal fee; the withdrawal fee is 0.5% minimum $15 on the withdrawal, which will be applicable on all withdrawals besides one withdrawal in the month.
- The withdrawal exchange rate will be 3.66 (AED to USD).

Withdrawal will be processed within 24 to 48 hours (Working) once the request is received through the CRM. All withdrawal requests are processed from Monday to Friday between 9am to 6pm Dubai Time (GMT+4). All requests received outside of these hours will be processed on the next business day.

- The Company does not carry out funds withdrawals to bank cards held by a third party.
- Clients' needs to ensure that there is sufficient free margin in their account to cover the withdrawal. If not, clients may choose to close some open positions in their account before requesting a withdrawal.
- The Company cannot send more funds back to the Client's credit card than initially deposited; if additional amounts need to be withdrawn funds will be sent using an alternative payment gateway (i.e. wire transfer or any e-wallet
- Funds cannot be refunded to expired credit /debit cards. If a situation arises whereby the card processor is unable to process the withdrawal request, the Company's support team may contact

the Client to discuss the alternative available methods.

- If there is profit made on the Client's account or restrictions which prevent the Company from returning funds to the depositing card, the Company may return funds to its registered bank account. The Company will only be able to do this if a bank document is provided containing the relevant information.
- As per the general rule of AML regulations, withdrawals must be performed only through the same bank account or credit / debit card that the Client used to deposit the funds. All withdrawals will be sent in the name of the account holder.
- Clients may be required to present additional information and documents. The Company withdrawal fees do not cover third – party fees. client will be solely responsible for any fees assessed by a beneficiary or correspondent bank.
- There may be a delay if the Company is unable to verify the Client's information.
- The Clients are responsible for notifying the Company of any cancelled / stolen or change of details prior to requesting a withdrawal; additional documents and official letter from the Client's bank may be required prior to effecting the amendments or cancelled / stolen cards.
- Right to cancel a withdrawal request The Company reserves the right to cancel Client's request for withdrawal due to any of the following reasons:

When the Client has been asked to provide the Company with updated identification information and the Client has failed to provide valid KYC information and or banking account details and/ or statement within 7 (seven) days. The Company shall inform the

Client that the reason for the cancellation of the withdrawal is due to the failure of the Client to provide the updated identification information. The Company will ask the Client to resubmit his/her withdrawal request once the requested identification information has been done.

- When the Client has not provided full and/or correct withdrawal information while submitting his withdrawal request, the Company shall inform the Client that the reason for the cancellation is due to failure on his behalf to provide full and/or correct withdrawal information to the Company.
- When the Client has selected an incorrect withdrawal method, the Company shall inform the Client that the reason for the cancellation is the selection of the incorrect withdrawal.
- Any dispute arising with or in connection with any of the terms and conditions of the Withdrawal Policy shall be dealt with by the Company as per the Company's Complaint handling policy, which

is available on the Company's website.

Withdrawal Without Trading Activity:

Clients who deposit funds via credit or debit card and subsequently request a withdrawal of the full or partial amount without executing any trades on our platform acknowledge that such transactions result in direct processing costs to the Company. In such cases, the Company reserves the right to deduct any applicable fees incurred by the Company from the withdrawal amount to cover payment processing costs.

The exact deduction shall be determined based on the actual fees charged by the respective payment service provider ("PSP") at the time of the deposit and withdrawal request. The Company retains full discretion to adjust the deduction amount to recover PSP-related costs while ensuring compliance with applicable financial regulations.

By proceeding with a card deposit, the Client expressly agrees to this policy and acknowledges that any withdrawal without trading activity may be subject to a deduction in accordance with this clause.

Deposit & Withdrawal Services in India:

1. Minimum deposit amount is 200$ from India.
2. Deposit from India Processing time is 1 to 48 hours (Working).
3. Withdrawal to India, Processing time is 24 to 72 hours (Working).

For client support please contact us at: supportdesk@supremefxtrading.net